

Prescription Benefits Questions and Answers

What is Express Scripts?

Express Scripts is a pharmacy benefit management company experienced with workers' compensation prescriptions. Express Scripts allows you to fill a compensable (work-related injury) prescription at a participating pharmacy location. You may use the pre-authorized Temporary Prescription ID Card until you receive a permanent card. A Pharmacy Benefit Program handbook and a long-term card will be sent to you once compensability has been determined.

How much does this card cost?

The card is issued at no cost and covers approved work-related injury prescriptions.

Can I use the Temporary Prescription ID Card right away?

Yes, as long as your employer has reported your injury to Chesapeake Employers (Maryland State agencies report the injury to IWIF), you may use it at any participating pharmacy. Just take your prescription and Temporary Prescription ID Card to the pharmacy you select to obtain your medication. To locate a pharmacy in your neighborhood, call Express Scripts at (800) 945-5951.

What if I have already filled and paid for a prescription?

Send the receipt and a copy of the prescription to your Chesapeake Employers' or IWIF Claims Adjuster.

Chesapeake Employers' Insurance Co.
8722 Loch Raven Blvd. Towson, MD 21286

When does the Temporary Prescription ID Card expire?

You may use the pre-authorized Temporary Prescription ID Card for your initial prescription within the first two weeks. A Pharmacy Benefit Program handbook and a long-term card will be sent to you at the discretion of your claims representative. The long-term card expires when your claim representative notifies Express Scripts to discontinue the Express Scripts service.

May I get additional prescriptions after the long-term card expires?

If the card expires and your treating physician provides a new prescription, contact your claim representative to reactivate the card.

What if I run out of the medication before the refill date?

Call your treating physician.

Do I have to stay with the same pharmacy location?

No, you may go to any pharmacy participating in the Express Scripts Pharmacy Network.

Will this program limit the pharmacies I can use?

As long as you use a pharmacy that participates in the Express Scripts Pharmacy Network, you will experience the benefits of the program. At this time, 96% of all pharmacies in the United States participate in the network.

What if I lose my Temporary Prescription ID Card?

If you already had a prescription filled using your Temporary Prescription ID Card, and you are using the same pharmacy, you will need another Temporary Prescription ID Card. At the discretion of your claims representative, a long-term card may be sent to you.

Who can provide me with more information?

Please call Express Scripts Customer Service at (800) 945-5951 for assistance with any additional questions or concerns regarding this program.